

Ioannis Katsanakis
Assistant Professor
Department of Tourism Studies
University of Piraeus

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CURRICULUM VITAE

I. PERSONAL DETAILS

FULL NAME: Ioannis Katsanakis

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II. EDUCATION / ACADEMIC QUALIFICATIONS

2015	PhD, Department of Business Administration, University of Piraeus.
2012	Graduate of the professional programme “Certified Systemic Analyst Professional in E-Business”, Hellenic Society for Systemic Studies and University of Piraeus Research Centre.
2007	Graduate of the Master in Business Administration - Total Quality Management (MBA-TQM), University of Piraeus.
2005	Graduate of the Department of Business Administration, University of Piraeus.

III. ACADEMIC EXPERIENCE

PERIOD	INSTITUTION	POSITION
12/2021-Present	University of Piraeus	<i>Assistant Professor</i> Department of Tourism Studies, University of Piraeus.
11/2017-Present	Hellenic Open University	<i>Adjunct Teaching Staff (S.E.P.)</i> Master programmes in Business Administration (MBA) and Public Administration and E-Governance (DMD) & undergraduate programmes in Tourism Management and Business and Organisation Administration, School of Social Sciences, Hellenic Open University.
03/2021-07/2021	University of Piraeus	<i>Part-time Teaching Staff under Presidential Decree 407/80</i> Department of Business Administration, University of Piraeus.
10/2019-12/2019	University of Piraeus	<i>Instructor</i> Master programmes of the Department of Business Administration, University of Piraeus.
10/2016-09/2019	University of Piraeus	<i>Academic Fellow</i> Department of Business Administration, University of Piraeus.
10/2017-03/2018	Agricultural University of Athens	<i>Academic Fellow</i> Department of Biotechnology, Agricultural University of Athens.

PERIOD	INSTITUTION	POSITION
10/2005-02/2017	University of Piraeus	<i>Laboratory Instructor</i> Department of Business Administration, University of Piraeus. MSc programmes of the Department of Business Administration, University of Piraeus.

IV. TEACHING EXPERIENCE

PERIOD	INSTITUTION	COURSES TAUGHT
UNDERGRADUATE PROGRAMMES OF STUDY		
12/2021-Present	University of Piraeus	Department of Tourism Studies, University of Piraeus: i) <i>“Introduction to Informatics”</i> , ii) <i>“Business Statistics”</i> , iii) <i>“New Technologies in Tourism”</i> , iv) <i>“Information Systems and Decision Support for Tourism Enterprises”</i> , v) <i>“e-Tourism and m-Tourism in the International Environment”</i> , vi) <i>“Business Simulations - Games”</i> , vii) <i>“Tourism Satellite Accounts – Sustainable Tourism Observatory”</i> , viii) <i>“Methods and Tools for Fraud Examination in Contemporary Business”</i> , ix) <i>“Business Forecasting”</i> , x) <i>“Research Methods in Tourism”</i> , xi) <i>“Data Analysis Techniques”</i> , xii) <i>“Operational Research Techniques for Management Decision Support”</i> , xiii) <i>“Knowledge Management”</i> .
02/2025-07/2025 10/2023-07/2024	Hellenic Open University	Undergraduate programme in Tourism Management, School of Social Sciences, Hellenic Open University: i) <i>“E-Business in Tourism”</i> .
10/2024-02/2025 10/2022-07/2023	Hellenic Open University	Undergraduate programme in Tourism Management, School of Social Sciences, Hellenic Open University: i) <i>“Research Methods in Tourism”</i> .
03/2021-07/2021	University of Piraeus	Department of Business Administration, University of Piraeus: i) <i>“E-Commerce Programming and Design”</i> .
10/2019-07/2020	Hellenic Open University	Undergraduate programme in Business and Organisation Administration, School of Social Sciences, Hellenic Open University: i) <i>“E-Business and New Technologies for Entrepreneurship”</i> .
02/2019-09/2019 02/2018-09/2018 02/2017-09/2017	University of Piraeus	Department of Business Administration, University of Piraeus: i) <i>“Business Simulations – Games”</i> .
02/2019-09/2019	University of Piraeus	Department of Business Administration, University of Piraeus: i) <i>“Entrepreneurship”</i> .
10/2018-07/2019 10/2017-07/2018	Hellenic Open University	Undergraduate programme in Business and Organisation Administration, School of Social Sciences, Hellenic Open University: i) <i>“Introduction to the Management of Businesses and Organisations”</i> .

PERIOD	INSTITUTION	COURSES TAUGHT
10/2018-02/2019 10/2016-02/2017	University of Piraeus	Department of Business Administration, University of Piraeus: i) “ <i>Knowledge Management</i> ”.
10/2017-03/2018	Agricultural University of Athens	Department of Biotechnology, Agricultural University of Athens: i) “ <i>Statistical Data Analysis Using Computers</i> ”.
10/2005-02/2017	University of Piraeus	Department of Business Administration, University of Piraeus: teaching the laboratory sessions of the courses i) “ <i>Computer Applications I</i> ”, ii) “ <i>Computer Applications II</i> ”, iii) “ <i>Statistics in Business Administration</i> ”, iv) “ <i>Business Simulations - Games</i> ”, v) “ <i>E-Commerce Programming and Design</i> ”.
POSTGRADUATE PROGRAMMES OF STUDY		
10/2024-Present	University of Piraeus	Master programme in Information Systems & Services, Department of Digital Systems, University of Piraeus: i) “ <i>Knowledge & Innovation Management</i> ”, ii) “ <i>Information Technology Acceptance and Adoption</i> ”.
10/2022-Present	University of Piraeus	Master programme in Business Administration - Total Quality Management with International Orientation, Department of Business Administration, University of Piraeus: i) “ <i>Business Statistics</i> ”.
03/2022-Present	University of Piraeus	Master programme in Business Administration - Tourism Management, Department of Business Administration, University of Piraeus: i) “ <i>New Technologies in Tourism</i> ”, ii) “ <i>Digital Transformation in Tourism Enterprises</i> ”.
10/2025-02/2026	Hellenic Open University	Master programme in Public Administration and E-Governance (DMD), School of Social Sciences, Hellenic Open University: i) “ <i>E-Governance Information Systems</i> ”.
10/2019-12/2019	University of Piraeus	Teaching in the Master programmes of the Department of Business Administration, University of Piraeus: i) Master in Business Administration, ii) Master in Business Administration - Total Quality Management, iii) Executive MBA, iv) Master in Business Administration - Tourism Management, v) Accounting and Auditing of Enterprises and Public Organisations.
03/2009-07/2013	University of Piraeus	Auxiliary teaching in the Master programmes of the Department of Business Administration, University of Piraeus: i) Master in Business Administration, ii) Master in Business Administration - Total Quality Management, iii) Executive MBA, iv) Master in Business Administration - Tourism Management.

PERIOD	INSTITUTION	COURSES TAUGHT
OTHER PROGRAMMES OF STUDY		
10/2022-Present	Centre for Continuing Education and Lifelong Learning (KEDIVIM), University of Piraeus – Hellenic Society for Systemic Studies (HSSS)	Professional programme of studies “ <i>Certified Systemic Analyst Professional</i> ”, Centre for Continuing Education and Lifelong Learning (KEDIVIM), University of Piraeus - Hellenic Society for Systemic Studies (HSSS): i) “ <i>Introduction to the Systemic Approach to the Digital Transformation of Businesses</i> ”.
01/2011-12/2013	Hellenic Air Force Command and Staff College	Training School for Officers Commissioned from Warrant Officers (SEAA), Air War College, Hellenic Air Force: i) “ <i>Team Spirit Building</i> ”, ii) “ <i>Conflict Management</i> ”, iii) “ <i>Emotional Intelligence & Transactional Analysis</i> ”.

V. RESEARCH EXPERIENCE

PERIOD	INSTITUTION	POSITION - RESEARCH PROJECT
06/2026-Present	University of Piraeus Research Centre	<i>Researcher / WP Leader</i> “ <i>CIRCULARIS - Circularity Indicators and Resource Circularity for Food Services</i> ”, HORIZON, European Commission. (01/06/2026-31/05/2029)
05/2026-Present	University of Piraeus Research Centre	<i>Researcher</i> “ <i>SacredTravels4Growth - Higher Education and Sustainable Growth Through Religious Tourism</i> ”, Erasmus+, European Commission. (04/05/2026-30/10/2028)
01/2025-Present	University of Piraeus Research Centre	<i>Researcher / WP Leader / Member of Project Management Team</i> “ <i>GreCO - Green Cultural Oases</i> ”, European Urban Initiative - Innovative Actions, European Commission. (03/01/2025-31/05/2028)
03/2026-06/2026	University of Piraeus Research Centre	<i>Researcher</i> “ <i>Artificial Intelligence Applications</i> ”, Special Account of the Ministry of Education and Religious Affairs. (12/03/2026-15/06/2026)

PERIOD	INSTITUTION	POSITION - RESEARCH PROJECT
03/2023-11/2025	University of Piraeus Research Centre	<i>Researcher</i> “CyberSecPro - Collaborative, Multi-modal and Agile Professional Cybersecurity Training Program for a Skilled Workforce in the European Digital Single Market and Industries”, Digital Europe Programme (DIGITAL), European Commission. (23/03/2023- 30/11/2025)
10/2023-10/2025	University of Piraeus Research Centre	<i>Researcher</i> “TouKBaSEED - Tourism Knowledge Base for Socio-Economic and Environmental Data Analysis”, Hellenic Foundation for Research and Innovation (HFRI). (10/10/2023-30/09/2025)
09/2022-08/2025	University of Piraeus Research Centre	<i>Researcher</i> “TANGO – Digital Technologies ActiNg as a Gatekeeper to information and data flOws”, HORIZON EUROPE, European Commission. (26/09/2022-31/12/2024 24/02/2025-31/08/2025)
02/2024-12/2024	University of Piraeus Research Centre	<i>Researcher</i> “Development of innovative artificial intelligence applications to enhance the overall visitor experience and to upgrade and differentiate the tourism services provided”, Region of Attica. (05/02/2024-31/12/2024)
07/2024-10/2024	Special Account for Research Funds, National and Kapodistrian University of Athens (NKUA)	<i>Researcher</i> “Development of cutting-edge tools to improve migrants’ access to health services, reduce socio-economic inequalities and enhance the intercultural skills of health professionals”, Special Account for Research Funds, NKUA. (12/07/2024-14/10/2024)
07/2023-09/2023	University of Piraeus Research Centre	<i>Researcher</i> “VIA - Volunteering in Action”, Erasmus+ Programme. (28/07/2023-30/09/2023)
06/2023-10/2023	Special Account for Research Funds, Hellenic Open University (HOU)	<i>Researcher</i> “Support for actions promoting entrepreneurship, innovation and maturation for the exploitation of research activity and of the new products and services developed at the Hellenic Open University”, Special Account for Research Funds, HOU. (01/06/2023-31/10/2023)
12/2022-05/2023	University of Piraeus Research Centre	<i>Researcher</i> “Pilot programme for the training, counselling and certification of unemployed persons in the activity sectors of the Blue Economy”, Ministry of Labour & Social Affairs. (15/12/2022-28/05/2023)

PERIOD	INSTITUTION	POSITION - RESEARCH PROJECT
01/2003-05/2018	University of Piraeus Research Centre	<i>External associate on projects and research programmes of the University of Piraeus.</i>

VI. OTHER PROFESSIONAL EXPERIENCE

PERIOD	INSTITUTION	POSITION & DUTIES
05/2018-12/2021	Ministry of Finance, General Directorate of the Financial and Economic Crime Unit (SDOE), Operational Directorate of SDOE for Attica	<i>Financial Investigator,</i> Department for the Audit of National and EU Expenditure and the Fight Against Fraud and Corruption. 1. Conducting audits in cases concerning the fight against fraud and corruption and the audit of national and EU expenditure, in the context of prosecutorial orders, complaints and audit mandates. 2. Training the staff of the Central Service of the General Directorate of SDOE and of the Operational Directorate of SDOE for Attica in the use of new technologies and information systems.
01/2003-05/2018	University of Piraeus Research Centre	External associate on projects and research programmes of the University of Piraeus.
03/2008-09/2009	National Centre for Public Administration and Local Government (EKDDA)	<i>External Associate on the project “Development of training material and of material for the certification of knowledge and skills for the National Centre for Public Administration and Local Government (EKDDA)”</i> Design and development of training material for the courses: i) “<i>Project management - Using MS Project</i>” and ii) “<i>Organisation of Public Administration</i>”. Instructional design for the courses i) “<i>Data Analysis and Decision-Making Techniques</i>” and ii) “<i>Methodologies and Technologies for Reorganising Public Service Processes</i>”.
10/2008-12/2008	Planning S.A. - Business Consultants	<i>External Associate</i> Participation in the collection and processing of data, as well as in the drafting of a Study evaluating the effectiveness of Measure 1.6 of the Ministry of Social Employment for the support of NGOs.

VII. ADMINISTRATIVE EXPERIENCE

PERIOD	INSTITUTION	POSITION & DUTIES
DEPARTMENT OF TOURISM STUDIES		
05/2022-Present	Department of Tourism Studies	<i>Coordinator (Chair) of the Internal Evaluation Group (OMEA)</i> Coordination of, guidance to and cooperation with the members of the Internal Evaluation Group, the Department's management and the other faculty members; oversight and proper execution of all duties and responsibilities of the Group.
05/2022-Present	Department of Tourism Studies	<i>Officer for Information Systems, New Technologies & Website Management</i> Supervision and management of the Department's technological infrastructure, software, digital services, website and social media; coordination and cooperation with University services and external bodies; submission of improvement proposals; supervision and organisation of the operation of the Department's laboratories.
04/2023-Present	Department of Tourism Studies	<i>Departmental Administrator for the E-Class platform</i> Supervision and management of the E-Class platform at all levels of study (undergraduate, postgraduate, doctoral, post-doctoral), together with all actions required for its proper operation and use by all members of the Department.
10/2024-Present 09/2022-10/2024	Department of Tourism Studies	<i>Academic Advisor for final-year 2nd-year students</i> Briefing, information and support for final-year 2nd-year students on all matters relating to their undergraduate studies, postgraduate studies, career guidance and subsequent professional development.
05/2025-Present	Department of Tourism Studies	<i>Member</i> Committee for drafting the proposal to the Chartered Institute of Marketing (CIM) for the CIM Certification in Professional & Digital Marketing. Committee for the implementation and maintenance of the certification agreement.
UNIVERSITY OF PIRAEUS		
10/2025-Present	University of Piraeus	<i>Member</i> Gender Equality and Anti-Discrimination Committee of the University of Piraeus

PERIOD	INSTITUTION	POSITION & DUTIES
09/2022-Present	Directorate of Finance, Procurement Department / University of Piraeus Research Centre	<i>Chair / Member</i> Committees for conducting and evaluating tenders / Committees for monitoring and acceptance for procurement procedures of the University of Piraeus.
EXTERNAL BODIES		
05/2025-Present	Athens University of Economics and Business	<i>Member</i> Audit Committee of the Athens University of Economics and Business.
11/2024-Present	Hellenic Institute Against Fraud	<i>Chair</i> Committee for Outreach and the Development of Relations with Higher Education Institutions in Greece, Hellenic Institute Against Fraud - Association of Certified Fraud Examiners - ACFE Greece Chapter.
03/2023-Present	Public organisations & public-law legal entities	<i>Member</i> Committees for conducting and evaluating tenders in international open electronic procurement procedures of various public organisations and public-law legal entities.

VIII. SCIENTIFIC PUBLICATIONS - CONFERENCES

A. Doctoral Dissertation:

A.01. Katsanakis, I. (2015). “Development and Evaluation of Information Systems in Contemporary Enterprises”, Department of Business Administration, University of Piraeus.

B. Publications in international peer-reviewed scientific journals / international scientific volumes:

B.15. Katsanakis, I. & Bampa, V. (2027). “The Application of Lean Management Methodology in Contemporary Business Management: A Systemic Process-Based Approach for Operational Excellence”, International Journal of Applied Systemic Studies, Inderscience Publishers, 14 (1-4), pp. 532-550 (Forthcoming).

B.14. Agoraki, K.K, Skotis, A., Chountalas, P., & Katsanakis, I. (2026). “Knowledge, Social Inclusion, and the Dynamics of Resilience: Rethinking the Role of Social Entrepreneurship in Turbulent Economies”, In Deirmentzoglou G.A., Anastasopoulou E.E, Geldres-Weiss V.V., Jovanovski B., & Masouras A. (eds) Entrepreneurial Resilience in Turbulent Globalized Economies. IGI Global, pp. 85-106 (DOI: 10.4018/979-8-3373-6991-4.ch004).

B.13. Katsanakis, I., Zouni, G., & Bampa, V. (2025). “Designing a Conceptual Framework for a Knowledge Hub in Tourism Destinations: Data Integration across Ecosystem Stakeholders”, In Emrouznejad, A., Bersimis, S. & Georgakellos D. (eds) Advanced Data Analytics, Machine Learning and AI in Business, Lecture Notes in Operations Research. Springer, Cham, pp. 631-645, 10.1007/978-3-032-23493-3_38.

- B.12.** Katsanakis, I., Zouni, G., Nika, M.-S., Kefalas, S. (2025). “Understanding Visitor Experience in the Hospitality and Tourism Sector through Text Analytics: A Case Study from a Greek Tourism Destination”, In Emrouznejad, A., Bersimis, S. & Georgakellos D. (eds) *Advanced Data Analytics, Machine Learning and AI in Business, Lecture Notes in Operations Research*. Springer, Cham, pp. 375-389, 10.1007/978-3-032-23493-3_23.
- B.11.** Georgopoulos, N., Katsanakis, I., Kopanaki, E., Varelas, S., Stroumpoulis, S., Anastasopoulos, I., Konstantopoulou, C., Klada, N., & Tsoupros, G. (2025). “Bridging Visitors’ and Residents’ Perspectives in Destination Planning: A Sustainability and Governance Case Study of Piraeus Port”, *Tourism and Hospitality*, 6 (4), 196, 10.3390/tourhosp6040196.
- B.10.** Katsanakis, I., Zouni, G., Spasos, S., Lykoudi, D.-M., & Akriotis, N. (2025). “Exploring the Impact of Artificial Intelligence on the Tourism Industry: Opportunities and Challenges”, In Zarkada A. (ed) *Empowering Digital Transformation*, Springer Nature, pp. 154-178, 978-3-031-96930-0.
- B.09.** Katsanakis, I. (2025). “Fostering Entrepreneurial Skills through Business Simulations: The Pedagogical Approach of the ‘Business Simulation-Games’ Course”, In Masouras A.N., Anastasiadou S., Deirmentzoglou G.A., Sophocleous H.P., & Anastasopoulou E. (eds) *Integrating Simulation Tools Into Entrepreneurship Education*. IGI Global, pp. 109-140 (DOI: 10.4018/979-8-3693-9040-5.ch006).
- B.08.** Zouni, G., & Katsanakis, I. (2025). “Profiling Slow Tourists and Implications for Marketing and Product Development”, In V. Katsoni & C. Costa (eds) *Innovation and Creativity in Tourism, Business and Social Sciences*. Springer, Cham, pp. 351-363 (DOI: 10.1007/978-3-031-87019-4)
- B.07.** Zouni, G., Katsanakis, I., Athanasiadis, A., & Nika, M.S. (2024). “The Impact of Antecedents on Airbnb Listing Prices: Evidence from Greece”, *Studia Periegetica*, 1994 (DOI: 10.58683/sp.1994).
- B.06.** Zouni, G., Katsanakis, I., & Klintsaris, C. (2024). “Online Travel Behavior of Millennials Versus Gen Z: A Comparative Analysis”. In: Stylos, N., Rahimi, R., Robinson, P. (eds) *Contemporary Marketing Management for Tourism and Hospitality*. Palgrave Macmillan, Cham, pp. 153-176 (DOI: 10.1007/978-3-031-65049-9_7).
- B.05.** Anastasopoulos, I., Georgopoulos, N., Katsanakis, I., Klada, N., Konstantopoulou, C., Kopanaki, E., Stroumpoulis, A., Tsourpos, G., & Varelas, S. (2024). “Management of sustainable tourism in tourist destination ports: The use of sustainable indicators in the case study of Piraeus Port, Greece”, *WIT Transactions on Ecology and the Environment*, 263, pp. 23-35 (DOI: 10.2495/ST240031).
- B.04.** Livas, C., Katsanakis, I., & Vayia, E. (2019). “Perceived impact of BYOD initiatives on post- secondary students' learning, behaviour and wellbeing: the perspective of educators in Greece”, *Journal of Education and Information Technologies*, Vol. 24, No.1, pp. 489-508 (DOI: 10.1007/s10639-018-9791-6).
- B.03.** Kakaletri, G., Ntomis, D., & Katsanakis, J. (2014). “Improving Employees’ Behavior and Relationship Management: A Conceptual Framework”, *Archives of Economic History*, Vol. XXVI, No. 1, pp. 97-114.
- B.02.** Skotis, A., Katsanakis, I., Macris, A., & Sfakianakis, M., (2013). “Creating Knowledge within a C- Business Context: A Customer Knowledge Management View”, *Collaborative, Trusted and Privacy-Aware e/m-Services*. Editors: C. Douligeris, N. Polemi, A. Karantjias & W. Lamersdorf, Springer Berlin Heidelberg, Vol. 399, pp. 264-277 (DOI: 10.1007/978-3-642-37437-1_22).

- B.01.** Katsanakis, I., & Kossyva, D., (2012). “C-Business: A Theoretical Framework for the implementation of Co-opetition Strategy in E-Business”, *Procedia - Social and Behavioral Sciences*, Volume 58, Issue C, pp. 260-269 (DOI: 10.1016/j.sbspro.2012.09.1000).

C. Publications in the proceedings of international peer-reviewed scientific conferences:

- C.07.** Stroumpoulis, A., Katsanakis, I., & Rapti, E. (2026). “Designing data-driven smart tourism ecosystems: A user-centered requirements, stakeholder co-creation, and KPI evaluation framework from the Greco project”. *Proceedings of the 26th International Conference of the Global Business and Technology Association - 2026 GBATA*. ISBN: 1-932917-21-7, pp. 813-823.
- C.06.** Stroumpoulis, A., Agoraki, K., & Katsanakis, I. (2026). “Measuring environmental sustainability in smart tourism destinations: A multi-dimensional environmental pressure assessment framework from the Greco project”. *Proceedings of the 26th International Conference of the Global Business and Technology Association - 2026 GBATA*. ISBN: 1-932917-21-7, pp. 802-812.
- C.05.** Kostis, I., Basios, M., Chimos, K., Karvounidis, T., Douligeris, C., Katsanakis, I., (2012). “A Web 3.0 Mashup to promote the e-learning platform ‘Unibook’”, *Proceedings of 11th European Conference on e-Learning (ECEL-2012)*, ISBN: 978-1-908272-73-7, pp. 290-298.
- C.04.** Chimos, K., Karvounidis, T., Katsanakis, I., Douligeris, C., (2012). “IP.AD.: An Integrated Project Management and Instructional Systems Development Model for e-Learning”, *Proceedings of 16th Panhellenic Conference on Informatics (PCI 2012)*, ISBN: 978-1-4673-2720-6, pp. 405-411.
- C.03.** Chimos, K., Karvounidis, T., Douligeris, C., Bassios, M., Kostis, I., Katsanakis, I., Botsikas, A., (2012). “UnibookSE: An innovative environment for life-long learning”, *Proceedings of 15th International Conference on Interactive Collaborative Learning (ICL)*, ISBN: 978-1-4673-2427-4, DOI: 10.1109/ICL.2012.6402144.
- C.02.** Katsanakis, I., Kossyva, D., (2012). “C-Business: A Theoretical Framework for the implementation of Co-opetition Strategy in E-Business”, *Proceedings of 8th International Strategic Management Conference*, ISBN 978-605-60771-7-3, pp. 239-245.
- C.01.** Katsanakis, I., Kossyva, D., Vorria, E., (2011). “Co-opetition Strategy in Business Excellence: Confronting the Economic Crisis”, *Proceedings of 14th QMOD-ICQSS Conference on Quality and Service Sciences*, 29-31 August 2011, ISBN: 84-8081-211-7, pp. 949-958.

D. Paper abstracts in international peer-reviewed scientific conferences:

- D.72.** Katsanakis, I. (2026). “Safeguarding Trust in Digital Tourism: A Risk-Based Framework for Fraud Prevention and Detection”, *International Conference on Tourism (ICOT2026) “Next-Generation Tourism: Innovation, Sustainability and Travel Diversity”*, 24-27 June 2026, Mytilene, Greece.
- D.71.** Katsanakis, Bampa, V., & Zouni, G. (2026). “AI Governance in Tourism Destination Ecosystems: A Conceptual Framework for Responsible, Transparent and Sustainable AI Adoption”, *International Conference on Tourism (ICOT2026) “Next-Generation Tourism: Innovation, Sustainability and Travel Diversity”*, 24-27 June 2026, Mytilene, Greece.
- D.70.** Bampa, V., Katsanakis, I., & Zouni, G. (2026). “Developing AI Literacy and Responsible Innovation Capabilities in Tourism Ecosystems: An Educational Framework for Next-Generation Tourism”, *International Conference on Tourism (ICOT2026) “Next-Generation Tourism: Innovation, Sustainability and Travel Diversity”*, 24-27 June 2026, Mytilene, Greece.

- D.69.** Tsogas, M., Lykoudi, D.-M., Zouni, G., Rapti, E., & Katsanakis, I. (2026). “Decoding Experiential and Psychological outcomes in Urban Tourism Marketing: a MIMIC approach”, EMAC Spring Conference 2026, University of Bath, 2-5 June, Bath, UK.
- D.68.** Katsanakis, I., Zouni, G., & Kastrounis, D. (2026). “Understanding Visitor Experience in the Hospitality Sector through Text Analytics: Evidence from Rhodes”, 2nd INTOCUS International Conference on “Tourism and Cultural Heritage: Heritage, Cultural Tourism, and Sustainability”, 27-28 February 2026, Harokopio University, Athens, Greece.
- D.67.** Bampa, V., Zouni, G., & Katsanakis, I. (2026). “Embedding Education and Training as Infrastructure for Resilient and Sustainable Tourism Destination Ecosystems”, 2nd INTOCUS International Conference on “Tourism and Cultural Heritage: Heritage, Cultural Tourism, and Sustainability”, 27-28 February 2026, Harokopio University, Athens, Greece.
- D.66.** Katsanakis, I. (2025). “From Static Outcomes to Continuous Learning: A Process-Based Framework for Evaluating Information Systems”, 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies, 8-11 October 2025, Tripoli, Greece.
- D.65.** Katsanakis, I. (2025). “The Strategic Use of Emerging Technologies in Tourism: From Digital Capabilities to Competitive Advantage”, 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies, 8-11 October 2025, Tripoli, Greece.
- D.64.** Katsanakis, I., Bampa, V., Agoraki, K., & Zouni, G. (2025). “Tourism Destination Ecosystems and AI: A Framework for Personalization, Optimization, and Sustainable Development”, 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies, 8-11 October 2025, Tripoli, Greece.
- D.63.** Katsanakis, I., Bampa, V., & Zouni, G. (2025). “The EDUCATE Framework for Resilience, Flexibility and Sustainability in Tourism Destination Ecosystems”, 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies, 8-11 October 2025, Tripoli, Greece.
- D.62.** Agoraki, K., Deirmentzoglou, G., Anastasopoulou, E., Chountalas, P., & Katsanakis, I. (2025). “Rethinking Technological Innovation Through the Lens of Knowledge Management Processes”, 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies, 8-11 October 2025, Tripoli, Greece.
- D.61.** Katsanakis, I. (2025). “Detecting and Assessing Fraud Risk in Tourism: A Machine Learning Framework Using Synthetic Booking Data”, 10th International Conference on Risk Analysis (ICRA 10), 22-24 September 2025, Patras, Greece.
- D.60.** Katsanakis, I., Dimitroulia, E. (2025). “From Detection to Prevention: A Machine Learning-Based Framework for Proactive Fraud Risk Assessment”, 10th International Conference on Risk Analysis (ICRA 10), 22-24 September 2025, Patras, Greece.
- D.59.** Katsanakis, I., Zouni, G., Lykoudi, D.M. (2025). “Unveiling tourist perceptions and preferences in urban destinations: Insights from the Athens Riviera, Greece”, 25th Annual Conference of the European Network for Business and Industrial Statistics (ENBIS), 14-18 September 2025, Piraeus, Greece.
- D.58.** Anastasopoulos, I., Georgopoulos, N., Katsanakis, I., Klada, N., Konstantopoulou, C., Kopanaki, E., Stroumpoulis, A., Tsourpos, G., & Varelas, S. (2025). “Integrating statistical and sentiment data analytics for sustainable tourism management: The case of Piraeus, Greece”, 25th Annual Conference of the European Network for Business and Industrial Statistics (ENBIS), 14-18 September 2025, Piraeus, Greece.

- D.57.** Katsanakis, I., Zouni, G., Bampa, V. (2025). “Designing a Conceptual Framework for a Knowledge Hub in Tourism Destinations: Data Integration across Ecosystem Stakeholders”, International Conference on Business Analytics in Practice (ICBAP) 2025: Machine Learning and AI in Business, 24-27 August 2025, Piraeus, Greece.
- D.56.** Katsanakis, I., Zouni, G., Nika, M.-S., Kefalas, S. (2025). “Understanding Visitor Experience in the Hospitality and Tourism Sector through Text Analytics: A Case Study from a Greek Tourism Destination”, International Conference on Business Analytics in Practice (ICBAP) 2025: Machine Learning and AI in Business, 24-27 August 2025, Piraeus, Greece.
- D.55.** Giannopoulos, A., Katsanakis, I., Kopanaki, E., Kyriakopoulou, G., Stroumpoulis, A., Tsiatiris, G., (2025). “Enabling retail business intelligence through secure cross-border data analysis and visualisation: The TANGO platform approach”, International Conference on Business Analytics in Practice (ICBAP) 2025: Machine Learning and AI in Business, 24-27 August 2025, Piraeus, Greece.
- D.54.** Currao, F., Deimichei, E., Katsanakis, I., Kopanaki, E., Martínez-Rodriguez, I., Papadakis, M.-N., Pariente Lobo, T., Salmerón-Majadas, S. Stroumpoulis, S., Theocharis, S., Valentini, G., Zaras, J. (2025). “Enhancing Fraud Detection through Privacy-preserving Federated Analytics: The Banking Pilot within the TANGO Project”, International Conference on Business Analytics in Practice (ICBAP) 2025: Machine Learning and AI in Business, 24-27 August 2025, Piraeus, Greece.
- D.53.** Katsanakis, I., Kopanaki, E., Stroumpoulis, S. (2025). “Evaluation of the TANGO platform: Insights from the smart hospitality pilot”, International Conference on Tourism (ICOT2025) “Regenerative Travel: Balancing Technology and Sustainability”, 25-28 June 2025, Dubrovnik, Croatia.
- D.52.** Zouni, G., Katsanakis, I., Kakaraki, A., Lykoudi, D.M. (2025). “Traditional vs digital marketing strategies on consumer behavior”, International Conference on Tourism (ICOT2025) “Regenerative Travel: Balancing Technology and Sustainability”, 25-28 June 2025, Dubrovnik, Croatia.
- D.51.** Bampa, V., Zouni, G., Katsanakis, I. (2025). “Building resilient and sustainable tourism destinations through education: A theoretical framework for stakeholder learning and engagement”, International Conference on Tourism (ICOT2025) “Regenerative Travel: Balancing Technology and Sustainability”, 25-28 June 2025, Dubrovnik, Croatia.
- D.50.** Katsanakis, I. (2024). “Evaluating strategic information systems in the context of digital transformation: A comprehensive framework for organizational success”, 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.49.** Katsanakis, I., & Sfakianakis, M. (2024). “Sustainable Tourism Observatories and their role in responsible tourism development”, 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.48.** Katsanakis, I., & Bampa, V. (2024). “Harnessing digital transformation to redefine tourism vocational education”, 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.47.** Bampa, V., Katsanakis, I., Zouni, G., & Kopanaki, E. (2024). “Flexibility and agility in tourism destination ecosystems”, 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.

- D.46.** Bampa, V., & Katsanakis, I. (2024). "Change management in contemporary educational organizations: A case study of Higher Education Institutions in Greece", 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.45.** Zouni, G., Katsanakis, I., & Lika, E. (2024). "Marketing Strategies for Companies Providing Alternative Forms of Tourism with a Focus on Sustainability", 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.44.** Zouni, G., Katsanakis, I., Pnevmatikos, T., Nasiou, P.-M., & Koutoulakis, M. (2024). "Evaluating the socioeconomic and experiential impact of the Aegean Regatta 2024 on local communities and participants", 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.43.** Pnevmatikos, T., Zouni, G., Katsanakis, I., & Nasiou, P.-M. (2024). "The impact of economic crisis in productivity of tourism sector in Greece", 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship, 11-14 December 2024, Ioannina, Greece.
- D.42.** Anastasopoulos, I., Georgopoulos, N., Katsanakis, I., Klada, N., Konstantopoulou, C., Kopanaki, E., Stroumpoulis, A., Tsourpos, G., & Varelas, S. (2024). "Management of sustainable tourism in tourist destination ports: The use of sustainable indicators in the case study of Piraeus port (Greece)", 11th International Conference on Sustainable Tourism, 24-26 September 2024, Seville, Spain.
- D.41.** Zouni, G., & Katsanakis (2024). "Profiling Slow Tourists and Implications for Marketing and Product Development", 11th International Conference of the International Association of Cultural and Digital Tourism (IACuDiT) "Innovation and Creativity in Tourism, Business and Social Sciences", 3-5 September 2024, Naxos, Greece.
- D.40.** Katsanakis, I., Stroumpoulis, A. & Kopanaki, E. (2024). "A theoretical framework for validating and evaluating the TANGO platform in smart hospitality", International Conference on Tourism (ICOT2024) "Tourism in the Era of Liquid Modernity: Rethinking Tourism Strategy and Facing Uncertainty", 26-29 June 2024, Corfu, Greece.
- D.39.** Katsanakis, I., Zouni, G. & Kournioti, M. (2024). "A quantitative evaluation of user experience in digital travel platforms", International Conference on Tourism (ICOT2024) "Tourism in the Era of Liquid Modernity: Rethinking Tourism Strategy and Facing Uncertainty", 26-29 June 2024, Corfu, Greece.
- D.38.** Zouni, G., Katsanakis, I., Nika, M. & Mitropoulou, K. (2024). "Understanding tourists' perception and utilization of Artificial Intelligence", International Conference on Tourism (ICOT2024) "Tourism in the Era of Liquid Modernity: Rethinking Tourism Strategy and Facing Uncertainty", 26-29 June 2024, Corfu, Greece.
- D.37.** Bampa, V., Zouni, G. & Katsanakis, I. (2024). "A theoretical framework integrating resilience, flexibility and sustainability in tourism destinations leveraging emerging technologies", International Conference on Tourism (ICOT2024) "Tourism in the Era of Liquid Modernity: Rethinking Tourism Strategy and Facing Uncertainty", 26-29 June 2024, Corfu, Greece.
- D.36.** Katsanakis, I., & Zouni, G. (2024). "A Quantitative Approach on the Evaluation of Travel Applications and Web Platforms", International Scientific Conference "Innovation in the Tourism Industry in light of International Contemporary Changes", 24-25 April 2024, New Alamein, Egypt.
- D.35.** Bampa, V., Zouni, G., & Katsanakis, I. (2024). "Integrating Flexibility, Resilience, and Sustainability in Tourism Destination Ecosystems", International Scientific Conference

“Innovation in the Tourism Industry in light of International Contemporary Changes”, 24-25 April 2024, New Alamein, Egypt.

- D.34.** Zouni, G., Katsanakis, I., & Kleisarchaki, I. (2024). “A Stakeholder Approach for Evaluating Carrying Capacity in Tourist Destinations”, International Scientific Conference “Innovation in the Tourism Industry in light of International Contemporary Changes”, 24-25 April 2024, New Alamein, Egypt.
- D.33.** Katsanakis, I., Zouni, G. (2024). “A Theoretical Model for Digital Transformation in Tourism: Pathways to Resilience and Sustainability”, 1st INTOCUS International Conference on “Tourism and Cultural Heritage: Resilience, Sustainability, and Transformation”, 8-9 March 2024, Athens, Greece.
- D.32.** Zouni, G., Katsanakis, I., Lykoudi D.-M. (2024). “The Impact of Island Festivals to the Sustainable Tourism Development of the Destinations”, 1st INTOCUS International Conference on “Tourism and Cultural Heritage: Resilience, Sustainability, and Transformation”, 8-9 March 2024, Athens, Greece.
- D.31.** Bampa, V., Zouni, G., Katsanakis, I. (2024). “A Theoretical Framework for Flexibility, Resilience, and Sustainability in Tourism Destinations”, 1st INTOCUS International Conference on “Tourism and Cultural Heritage: Resilience, Sustainability, and Transformation”, 8-9 March 2024, Athens, Greece.
- D.30.** Katsanakis, I. (2023). “A Theoretical Framework for Knowledge Management in Tourism Ecosystems”, 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems, 11-14 October 2023, Piraeus, Greece.
- D.29.** Katsanakis, I. (2023). “Systemic Digital Transformation in Tourism: A conceptual framework”, 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems, 11-14 October 2023, Piraeus, Greece.
- D.28.** Bampa, V., Zouni, G., Katsanakis, I. (2023). “Resilience and Sustainability in Contemporary Tourism Ecosystems: Developing a holistic conceptual model”, 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems, 11-14 October 2023, Piraeus, Greece.
- D.27.** Stroumpoulis, A., Katsanakis, I., & Kopanaki, E. (2023). “Exploring Digital Technology and Sustainable Development Integration in a Shared Data Environment: A Conceptual Framework on the Retail Sector”, 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems, 11-14 October 2023, Piraeus, Greece.
- D.26.** Mikedis, I., Katsanakis, I., & Kopanaki, E. (2023). “Analyzing the Role of ERP Systems in Achieving Sustainable Competitive Advantage: An Insight through the VRIO Framework”, 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems, 11-14 October 2023, Piraeus, Greece.
- D.25.** Katsanakis, I., Zouni, G. & Stasinou, D. (2023). “Contemporary digital marketing and tourism destination management tools in Greek tourism destinations: A qualitative approach” EMAC Regional Conference, 27-29 September 2023, Piraeus, Greece.
- D.24.** Stroumpoulis, A., Katsanakis I. & Kopanaki, E. (2023). “The Use of Digital Technologies in a Common Data Space and Sustainable Development Context: A Conceptual Framework Focus on Smart Hospitality”, Presented at the International Conference on Tourism (ICOT2023): “Innovative Sustainable Practices in Travel and Tourism: Recovery and Resilience”, 21-24 June 2023, Nicosia, Cyprus.

- D.23.** Katsanakis, I. (2022). “Evaluating Information Technologies / Information Systems (IT/IS) within a strategic business context”, Presented at 18th National & International HSSS Conference: “The Value of Systemic Thinking in Our VUCA World”, 15-17 December 2022, Athens, Greece.
- D.22.** Katsanakis, I. (2022). “Employees’ Job Satisfaction in the Healthcare Sector in Greece”, Presented at 18th National & International HSSS Conference: “The Value of Systemic Thinking in Our VUCA World”, 15-17 December 2022, Athens, Greece.
- D.21.** Katsanakis, I. (2021). “A process based approach for the evaluation of information systems: A qualitative approach”, Presented at 11th EUS International Congress & 17th National & International HSSS Conference: “Systemic Design Thinking for Creativity”, 6-9 October 2021, Athens, Greece.
- D.20.** Katsanakis, I. (2021). “Employees’ Motivation in the Healthcare Sector in Greece”, Presented at 11th EUS International Congress & 17th National & International HSSS Conference: “Systemic Design Thinking for Creativity”, 6-9 October 2021, Athens, Greece.
- D.19.** Katsanakis, I. & Bampa, V. (2021). “The Application of Lean Management Methodology in Contemporary Business Management: A Qualitative Approach”, Presented at 11th EUS International Congress & 17th National & International HSSS Conference: “Systemic Design Thinking for Creativity”, 6-9 October 2021, Athens, Greece.
- D.18.** Katsanakis, I. (2019). “Decision Making Process in Strategic Information Systems: The Use of Fuzzy Cognitive Maps”, Presented at 15th National & International HSSS Conference: “Systemics and Business Intelligence”, 29-30 November 2019, University of Piraeus, Piraeus, Greece.
- D.17.** Katsanakis, I. (2017). “Business Excellence Models and Information Systems Evaluation Models: A comparative approach”, Presented at 13th National & International HSSS Conference: “Systemic Organizational Excellence”, 2-3 June 2017, University of Peloponnese, Sparta, Greece.
- D.16.** Katsanakis, I., Vorria, E., Skotis, A. (2015). “Does COBIT 5 constitute a new Business Excellence Model?”, Presented at 11th National & International HSSS Conference: “Systemics and Health Care”, 10-12 July, 2015, Athens, Greece.
- D.15.** Katsanakis, I., Georgopoulos, N., Sfakianakis, M., (2014). “Using Process Assessment Models in the Evaluation of Information Systems”, Presented at 10th National & International HSSS Conference: “Systemic Entrepreneurship: Innovations, Business, Growth”, 29-31 May, 2014, Athens, Greece.
- D.14.** Katsanakis, I., Kosyva, D., (2013). “Implications of Games Theory in a C-Business Context”, Presented at International Conference on Applied Business and Economics (ICABE) 2013, 2-4 October, 2013, Manhattan, New York, USA.
- D.13.** Kosyva, D., Sarri, K., Katsanakis, I., Georgopoulos, N., (2013). “Co-opetition: A Business Strategy for Overcoming Economic Crisis?”, Presented at International Conference on Applied Business and Economics (ICABE) 2013, 2-4 October, 2013, Manhattan, New York, USA.
- D.12.** Katsanakis, I., Georgopoulos, N., Sfakianakis, M., (2013). “The COBIT Framework: A Systemic Approach for the Evaluation of Information Systems”, Presented at 9th National & International HSSS Conference: “Systemics for Process Cohesion”, 11-13 July, 2013, Volos, Greece.
- D.11.** Tasolamprou, A., Katsanakis, I., Georgopoulos, N. (2013). “E-Business and CRM Strategy: The case of FMCG companies in Greece”, Presented at 9th National & International HSSS Conference: “Systemics for Process Cohesion”, 11-13 July, 2013, Volos, Greece.
- D.10.** Skotis, A., Katsanakis, I., Macris, A., Sfakianakis, M., (2013). “Creating Knowledge within a C- Business Context: A Customer Knowledge Management View”, Presented at I3E 2013:

12th IFIP conference on e-Business, e-Services, and e-Society, 25-26 April, 2013, Athens, Greece.

- D.09.** Katsanakis, I., (2012). “Strategic Information Systems: A Strategic Management and Systems Theory Approach”, 8th National & International HSSS Conference: “Systems Approach to Strategic Management”, 5-7 July, 2012, Thessaloniki, Greece.
- D.08.** Katsanakis, I., Chimos, K., Sfakianakis, M., (2012). “Evaluating Information Systems: Core Concepts, Approaches and Models”, 8th National & International HSSS Conference: “Systems Approach to Strategic Management”, 5-7 July, 2012, Thessaloniki, Greece.
- D.07.** Katsanakis, I., Varelas, S., Chimos, K., Georgopoulos, N., (2012). “Social Networks & Leadership: Towards Leadership 2.0”, 8th National & International HSSS Conference: “Systems Approach to Strategic Management”, 5-7 July, 2012, Thessaloniki, Greece.
- D.06.** Dede, S., Katsanakis, I., Sfakianakis, M., (2012). “New Public Management: The Role of HR and ICTs. The case of Greece”, 8th National & International HSSS Conference “Systems Approach to Strategic Management”, 5-7 July 2012, Thessaloniki, Greece.
- D.05.** Chimos, K., Karvounidis, T., Douligeris, C., Basios, M., Kostis, I., Katsanakis, I., (2012). “Mashing up Unibook: Architecture and Implementation of a mashup service for the promotion of eLearning web 2 platform”, 8th National & International HSSS Conference “Systems Approach to Strategic Management”, 5-7 July 2012, Thessaloniki, Greece.
- D.04.** Varelas, S., Georgopoulos, N., Katsanakis, I., (2011). “Greek Tourism under crisis-strategies, and the way out”, International Conference: Rethinking Business and Business Education in the Age of Crisis, 20-22 October 2011, Chios Island, Greece.
- D.03.** Kossyva, D., Katsanakis, I., Georgopoulos, N., Sfakianakis, M., (2011). “Value Creation and Value Appropriation through C-Business”, 7th National and International Conference of Hellenic Society for Systemic Studies (HSSS), Professional Systemics in Action, 4-7 May 2011, Athens, Greece.
- D.02.** Katsanakis, J., Himos, K., (2010). “Web 2.0 Trends’ Business Applications: Creating Competitive Advantage”, 6th National and International Conference of Hellenic Society for Systemic Studies (HSSS), Systemic Approaches in Social Structures, 23-26 June 2011, Mytilene, Greece.
- D.01.** Mavrou, M.-E., Katsanakis, I., (2010). “Applying Systemic Methodologies to the Design, Implementation and Analysis of a Duty-Free Retail Store Branch”, 6th National and International Conference of the Hellenic Society for Systemic Studies (HSSS), 23-26 June 2011, Mytilene, Greece (in Greek).

E. Publications in peer-reviewed honorary volumes:

- E.04.** Adam, G., Kopanaki, E., & Katsanakis, I. (2024). “Investigating the Level of Digital Transformation of Retail Companies in Greece”, Essays in Honour of Professor Victoria Pekka-Economou, pp. 248-259 (in Greek).
- E.03.** Katsanakis, I., Sfakianakis, M. (2017). “The Value of Information Systems & Information Technology: An Overview of the Principal Evaluation Methods and Frameworks”, Essays in Honour of Professor Georgios S. Economou, pp. 239-261 (in Greek).
- E.02.** Katsanakis, I., Skotis, A., Sfakianakis, M. (2014). “A Game Theory Approach to C-Business”, Essays in Honour of Professor Emmanouel Kondylis, pp. 179-194.
- E.01.** Sfakianakis, M., Katsanakis, I., Chimos, K., (2012). “A Longitudinal Analysis of the Use of Renewable Energy Sources”, Essays in Honour of Professor S. Karvounis, pp. 745-760 (in Greek).

F. Books:

F.01. Editing of individual chapters in the Greek edition of “Handbook of Organizational Learning and Knowledge Management” (2017) Easterby-Smith M. & Lyles M.A., BROKEN HILL PUBLISHERS LTD, ISBN: 9789963274673.

G. Total citations:

- 93 (Scopus, Google Scholar).

IX. PARTICIPATION IN SCIENTIFIC & ORGANISING COMMITTEES OF INTERNATIONAL SCIENTIFIC CONFERENCES

11/2025	<i>Member of the Scientific Committee</i> XV International Congress on Tourism and ICTs (TURITEC 2025).
10/2025	<i>Member of the Scientific Committee</i> 12th Congress of the European Union for Systemic (EUS 2025).
10/2025	<i>Member of the Scientific Committee & Member of the Organising Committee</i> 21st National and International Conference of Hellenic Society of Systemic Studies: Systemic Human Resources Management and New Technologies.
09/2025	<i>Member of the Organising Committee</i> International Conference on Business Analytics in Practice 2025 (ICBAP 2025).
08/2025	<i>Member of the Organising Committee</i> European Network for Business and Industrial Statistics Conference 2025 (ENBIS-25 Conference).
12/2024	<i>Member of the Scientific Committee & Member of the Organising Committee</i> 20th National and International Conference of Hellenic Society of Systemic Studies: Systems Approach for Innovative Entrepreneurship.
10/2023	<i>Chair of the Scientific Committee & Member of the Organising Committee</i> 19th National and International Conference of Hellenic Society of Systemic Studies: Systemic Digital Transformation in Contemporary Business Ecosystems.

X. REVIEWER FOR SCIENTIFIC JOURNALS

- Journal of Qualitative Research in Tourism.
- Systems.

XI. MEMBERSHIP OF SCIENTIFIC ASSOCIATIONS

- Member of the Association for Information Systems (AIS).
- Member of the Information Systems Audit and Control Association (ISACA).
- Member of the Association of Certified Fraud Examiners (ACFE).
- Member of the International Federation for IT and Travel & Tourism (IFITT).
- Member of the International Association of Cultural and Digital Tourism (IACuDiT).
- Member of the Greek Chapter of ACM-W (ACM’s Council on Women in Computing).

XII. SUPERVISION OF DOCTORAL DISSERTATIONS - MASTER'S THESES

- Supervisor of three doctoral dissertations in progress at the Department of Tourism Studies, University of Piraeus:
 - *“Digital Transformation and Sustainability in Contemporary Businesses and Organisations”*.
 - *“Digital Transformation in Vocational Education and Training in Tourism”*.
 - *“A Methodological Approach to Developing a Tourism Observatory for Sustainable and Resilient Tourism Development”*.
- Member of the three-member advisory committee for six doctoral dissertations in progress at the Department of Tourism Studies, University of Piraeus, and for one completed doctoral dissertation at the Department of Wine, Vine and Beverage Sciences, University of West Attica.
- Member of the seven-member examination committee for seven completed doctoral dissertations at the Departments of Business Administration and Informatics, University of Piraeus.
- Supervisor of more than 25 master's theses in the Master programme in Business Administration (MBA) of the Hellenic Open University and in the Master programme in Business Administration - Tourism Management of the Department of Business Administration, University of Piraeus.

XIII. PROFESSIONAL LICENCES - CERTIFICATIONS

- Holder of a **Licence to Practise the Profession of Economist** issued by the Economic Chamber of Greece.
- Holder of a **Licence to Practise the Profession of Class B Accountant – Tax Consultant** issued by the Economic Chamber of Greece.
- Professional certification: **“Certified Fraud Examiner”** from the Association of Certified Fraud Examiners – ACFE.
- Professional certification: **“Systemic Analyst Professional in E-Business” (Certified Systemic Analyst Professional in E-Business)** from the Hellenic Society for Systemic Studies and the University of Piraeus Research Centre.
- Professional certification: **“COBIT 5 Foundation Certificate”** from APMG-International.
- Specialisation certificate: **“Information Systems and Decision-Making Processes - M.I.S.”** from the Vocational Training Centre of the National & Kapodistrian University of Athens.

XIV. DISTINCTIONS - SCHOLARSHIPS - AWARDS

12/2024	Award for Teaching Excellence in recognition of teaching work in the course <i>“New Technologies in Tourism”</i> and of the contribution to the Master programme in Business Administration - Tourism Management of the University of Piraeus during the academic year 2023-2024.
10/2023	Hellenic Society of Systemic Studies (HSSS) Fellow Award.
12/2010	Scholarship holder of the Ministry of Education under the research programme <i>“Heracleitus II”</i> .
