

COURSE OUTLINE

(1) General information

FACULTY/SCHOOL	ECONOMICS, BUSINESS AND INTERNATIONAL STUDIES		
DEPARTMENT	TOURISM STUDIES		
LEVEL OF STUDY	UNDERGRADUATE		
COURSE UNIT CODE	TSK305	Semester	3 rd
COURSE TITLE	TOURISM LAW		
INDEPENDENT TEACHING ACTIVITIES <i>in case credits are awarded for separate components/parts of the course, e.g. in lectures, laboratory exercises, etc. If credits are awarded for the entire course, give the weekly teaching hours and the total credits</i>		WEEKLY TEACHING HOURS	CREDITS
Lectures		3	5
<i>Add rows if necessary. The organization of teaching and the teaching methods used are described in detail under section 4</i>			
COURSE TYPE <i>Background knowledge, Scientific expertise, General Knowledge, Skills Development</i>	SCIENTIFIC EXPERTISE		
PREREQUISITE COURSES:	NO		
LANGUAGE OF INSTRUCTION:	GREEK		
LANGUAGE OF EXAMINATION/ASSESSMENT:			
THE COURSE IS OFFERED TO ERASMUS STUDENTS	YES		
COURSE WEBSITE (URL)	https://eclass.unipi.gr/courses/TOY176/		

(2) LEARNING OUTCOMES

Learning Outcomes

The course learning outcomes, specific knowledge, skills and competences of an appropriate (certain) level, which students will acquire upon successful completion of the course, are described in detail.

It is necessary to consult:

APPENDIX A

- *Description of the level of learning outcomes for each level of study, in accordance with the European Higher Education Qualifications' Framework.*
- *Descriptive indicators for Levels 6, 7 & 8 of the European Qualifications Framework for Lifelong Learning and*

APPENDIX B

- *Guidelines for writing Learning Outcomes*

Students have the ability to recognize the type of contract concluded (Xenia, Hotel, etc.) and to determine the applicable law, whether national (Law, Ministerial Decision, etc.) or EU (Regulation, Directive, etc).

Students are able to assess the time and manner of drafting a contract, to distinguish its specific characteristics and to conclude the means of proof that will be required for the conclusion of a contract, based on the requirements of the legislation.

Subsequently, students calculate the professional obligations arising from the application of the rules governing the tourist activity, either as hoteliers, as agents, as entrepreneurs of the tourism industry. In fact, they will be able to consider the adjustments needed to fully comply with tourism legislation.

At a later stage, students design compliance policy with tourism legislation of each business's and develop internal control procedures, combining business needs with the rules of legislation.

Students also create rules for dealing with cases of abnormal development of guilt and propose out-of-court settlement solutions to the competent legal office of a company.

Finally, students evaluate the business behaviors of the parties to the contracts of tourism law, compare the legal rules of Greece and other foreign countries and conclude any necessary changes of business policies aligned with the rules of national and foreign law.

General Competences

Taking into consideration the general competences that students/graduates must acquire (as those are described in the Diploma Supplement and are mentioned below), at which of the following does the course attendance aim?

Search for, analysis and synthesis of data and information by the use of appropriate technologies,
Adapting to new situations
Decision-making
Individual/Independent work
Group/Team work
Working in an international environment
Working in an interdisciplinary environment
Introduction of innovative research

Project planning and management
Respect for diversity and multiculturalism
Environmental awareness
Social, professional and ethical responsibility and sensitivity to gender issues
Critical thinking
Development of free, creative and inductive thinking
.....
(Other.....citizenship, spiritual freedom, social awareness, altruism etc.)
.....

Decision-making
Drafting and drawing up of contracts
Group/Team Work
Critical thinking and self-criticism
Development of free, creative and inductive thinking
Search for Legislation and Jurisprudence.

(3) COURSE CONTENT

1. Flashback to the history and evolution of tourism and tourism law

2. The importance of tourism in terms of social and economic:

International Dimension

International Hotel and Restaurant Association (IHRA) United Federation of Travel Agent Associations (UFTAA) World Association of Travel Agencies – WATA). International Social Tourism Organization (ISTO, Bureau International Tourisme Sociale – BITS) International Air Transport Association (IATA)

National Dimension

Ministry of Tourism Greek Organization of Tourism Tourism Observatory Cross-sectoral Committees Sponsorship and Sponsorship Board Hellenic Chamber of Hotels (L.E.E.) Institute of Tourism Research and Forecasting Hellenic Tourist Properties S.A. Public Real Estate Company Société Anonyme" (E.T.A.D. S.A.) Association of Greek Tourism Enterprises (S.E.T.E.)

3. Tourism Law Contracts HOTEL CONTRACT Meaning and essential elements of the hotel contract

Forms of appearance of the hotel contract based on the Regulation of hoteliers' and their customers' relations (article 8, Law 1652/86) .

A. Agreement of exclusive commitment, otherwise guaranteed or certain reservation (guarantee, otherwise commitment)

B. Partial commitment contract or in share or under notice (allotment) and more specific forms of its appearance

C. Other forms of cooperation between hoteliers and tour operators beyond the regulated by the Regulation of hoteliers' and customers' relations of these hotel contracts.

The legislative regulation of the hotel contract, according to the Regulation of hoteliers and customers' relations and according to the Civil Code.

Legal nature of the hotel contract Commercial nature of the hotel contract.

The parties and the drawing up of the hotel contract. The parties to the hotel contract Concept of tour operator and tour agent Concept of hotelier - hotel Concept of customer. The drafting of the hotel contract. T

he content of the hotel contract Usual terms of the hotel contract.

The violation of the contractual obligations of the tour operator

The violation of the contractual obligations of the hotelier.

The claim of the hotelier against the customer of the tourist agency for damages to the hotel Responsibility of the Hotelier under article 834 of the Civil Code.

The right to cancel the 21-day (release period) The problem of overbookings and its legislative treatment

XENIAS CONTRACT

The legislative regulation of the Xenia contract and the lease of the AK Tax treatment of the lease agreement Legal nature of the Xenia contract.

The contracting parties and the drafting of the contract Xenia Concept of hotelier (hotelier) - hotel Concept of customer.

The drafting of the Xenia contract

The content of the Xenia contract Usual terms of the Xenia contract Abnormal development of the Xenia contract.

TRAVEL AGREEMENT

Directive (EU) 2015/2302 — on package travel and linked travel arrangements Presidential Decree 7/2018 on

the harmonization of Greek legislation with Directive 2015/2302 on package travel and linked travel arrangements.

Information Passport and visa requirements, as well as information on health formalities

Increases in prices, cost of fuel or other energy sources
Increases in taxes or charges levied by third parties of exchange rates

Termination of contract
Performance Protection for travelers in case of insolvency of the organizer.

Network of central contact points in EU countries in order to improve international cooperation.

HOTEL LEASE AS LEASE OF LUCRATIVE OBJECT

CONTRACT OF HOTEL MANAGEMENT

CONTRACT TIMESHARE (TIME - SHARING)

Presentation of recent Jurisprudence of the Greek and European Courts

4. General Terms and Conditions of Transactions

Usually set General Terms of Transactions.

The exclusivity clause

5. Tourist advertising

The brochure as a method of reaching customers on the part of tour operators

6. Tourist Accommodation

Discrimination of tourist accommodation
Distinctive title of tourist accommodation

Classification of tourist accommodation

Special operation mark

Serving people with disabilities

7. Special Tourist Infrastructure

Conference Centers

Ski Resorts

Recreational Theme Parks

Mountaineering Shelters

Centers of training sports tourism (KE.P.A.T.)

Spa Tourism Centers

Motorways Golf Courses

Tourist Ports

8. Thematic Tourism

Rural tourism

Agrotourism

Wine tourism
Ecotourism – Green Tourism

Touring Routes

Geo-tourism

Fishing Tourism

Sports Tourism

Air Tourism

Maritime Tourism

Cruise Tourism

Tourism Yachting

Diving Tourism

Cultural Tourism

Tourism Gastronomy

Tourism Religious

Tourism Conference

Tourism Educational

Health Tourism

9. Procedural Issues

Jurisdiction of the Greek courts and procedure to be followed

In the material and territorial jurisdiction of the Greek courts

Following the procedure for the settlement of disputes

International procedural issues

International jurisdiction of the Greek courts and extrapolation of local jurisdiction

Arbitration clause

Applicable law to the hotel contract

(4) TEACHING METHODS--ASSESSMENT

MODES OF DELIVERY

Face-to-face, in-class lecturing, distance

LIVE ATTENDANCE OF LECTURES, ACCORDING TO THE UNIVERSITY'S PROGRAM. LECTURES WITH THE PARALLEL

<i>teaching and distance learning etc.</i>	PRESENTATION OF SLIDES, PER MODULE OF TEACHING MATERIAL. CUSTOMIZED PRESENTATIONS OF MODULES, ACCORDING TO THE NEEDS, QUESTIONS AND QUERIES OF STUDENTS														
USE OF INFORMATION AND COMMUNICATION TECHNOLOGY <i>Use of ICT in teaching, Laboratory Education, Communication with students</i>	USE OF ICT VIA THE PROJECTION OF SLIDES, PRACTICAL EXAMPLES THROUGH JURISPRUDENCE Use of ICT in Communication with students: Online Platform of the course (messages, announcements) -Exchange of E-mails														
COURSE DESIGN <i>Description of teaching techniques, practices and methods: Lectures, seminars, laboratory practice, fieldwork, study and analysis of bibliography, tutorials, Internship, Art Workshop, Interactive teaching, Educational visits, projects, Essay writing, Artistic creativity, etc.</i> <i>The study hours for each learning activity as well as the hours of self-directed study are given following the principles of the ECTS.</i>	<table border="1"> <thead> <tr> <th><i>Activity/Method</i></th> <th><i>Semester workload</i></th> </tr> </thead> <tbody> <tr> <td>Lectures</td> <td>39</td> </tr> <tr> <td>Study of Court Decisions</td> <td>53</td> </tr> <tr> <td>Group/Team or Individual work</td> <td>30</td> </tr> <tr> <td>Group or Individual Presentation of a written Essay</td> <td>1</td> </tr> <tr> <td>Exams</td> <td>2</td> </tr> <tr> <td>Total</td> <td>125</td> </tr> </tbody> </table>	<i>Activity/Method</i>	<i>Semester workload</i>	Lectures	39	Study of Court Decisions	53	Group/Team or Individual work	30	Group or Individual Presentation of a written Essay	1	Exams	2	Total	125
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STUDENT PERFORMANCE EVALUATION/ASSESSMENT METHODS <i>Detailed description of the evaluation procedures:</i> <i>Language of evaluation, assessment methods, formative or summative (conclusive), multiple choice tests, short-answer questions, open-ended questions, problem solving, written work, essay/report, oral exam, presentation, laboratory work, other.....etc.</i> <i>Specifically defined evaluation criteria are stated, as well as if and where they are accessible by the students.</i>	Group and / or individual preparation of a written essay that constitutes 20% of the final grade. Presentation of the written essay Written Final Exam that constitutes 80% of the final grade. In the written examinations, students are evaluated in one of the following ways: -Short Answer Questions -Essay Development Questions - Problem Solving														

(5) SUGGESTED BIBLIOGRAPHY:

-Suggested bibliography:

1. Divrioti A., The Hotel Contract, ed. Law Library, 2016 (In Greek)
2. Mylonopoulos, Tourism Law, Law Library 2021 (In Greek)
3. Rizos E., Contracts of Hoteliers – Travel Agents, ed. Sakkoulas, 2016 (In Greek)
4. Arnokouros, Remarks on the judgment of The Court of Justice 12.3.2002, CJEU 2002, 1127 et seq. (In Greek)
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6. Efthymiatiou – Poulakou, Tourism Law, ed. Ant. N. Sakkoulas (In Greek)
7. Karakostas, Liability of the provider of tourist services, Chronicles of Private Law 2001, 481 et seq. (In Greek)
8. Klavanidou, Legal nature of the allotment contract, Comments in the EphDod. 174/1997, Review of Commercial Law 1998, 129 et seq. (In Greek)
9. Koutsouradis, Tourism and private law, Review of Commercial Law 1998, 594 et seq. (In Greek)
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13. Mylonopoulos / Kontoudaki, Communication Policy in the Public Sector of Tourism, Law Library, 2011 (In Greek)
14. Fate / Parthenis, Cultural – Industrial Tourism, Law Library, 2011 (In Greek)
15. Rokas N., Industrial Property, Law Library, 2011 (In Greek)
16. Pantelopoulou (in Triantafyllaki), Applications of Commercial Law 2007, Ed. Law Library (In Greek)
17. Stathopoulos, Problems from the implementation of the law on timeshare, Legal Step 1994, 961ep. (In Greek)
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20. Kardoulia, The proposal for the revision of Directive 90/314/EEC on package travel, Civil Law Applications, 2014, 569 et seq. (In Greek)